



WELCOME YOUR GUESTS WITH THE AVE RESIDENT SERVICES APP

You may grant access to your guests through your Rise Kiosk, located in the front of your lobby.

HOW IT WORKS...

- Your guest will select Directory and choose your name
- Once they choose your name and take a visitor photo, you will receive a call from 773.974.8856.
- We highly recommend saving this number to your contacts under “AVE Call Box”
- When you pick up the phone, you will be directed to click 1 to allow entry, or 2 to deny entry
- Click 1, and your guest is automatically granted access



For contactless access, you may grant visitor passes through the AVE Santa Clara App. Your guest will scan the QR code on the Call Box to allow instant access to the lobby. Please note, you will need to meet your guest in the lobby to allow elevator access.

Scan here to download the app:

Apple App Store:



Google Play Store:

